

# 客房指南



# 歡迎

歡迎光臨 義大皇家酒店

義大皇家酒店，位於義大世界內，結合購物廣場、主題樂園及數位影城，提供豐富精彩的休閒渡假選擇；完善的硬體設備與專業貼心的服務團隊，滿足您全方位的渡假需求。

高雄素有海洋之都的美名，海風徐徐吹拂，空氣中總是瀰漫著大海的味道；高雄人有著南台灣人特有的熱情，讓您倍感親切溫馨；文化上，融合了閩南、客家、眷村、平埔與原住民五大族裔，讓您深刻體會高雄多元而迷人的風貌。

感謝您住宿義大皇家酒店，我們的團隊將竭誠為您服務，衷心祝您度過一個愉快難忘的假期。

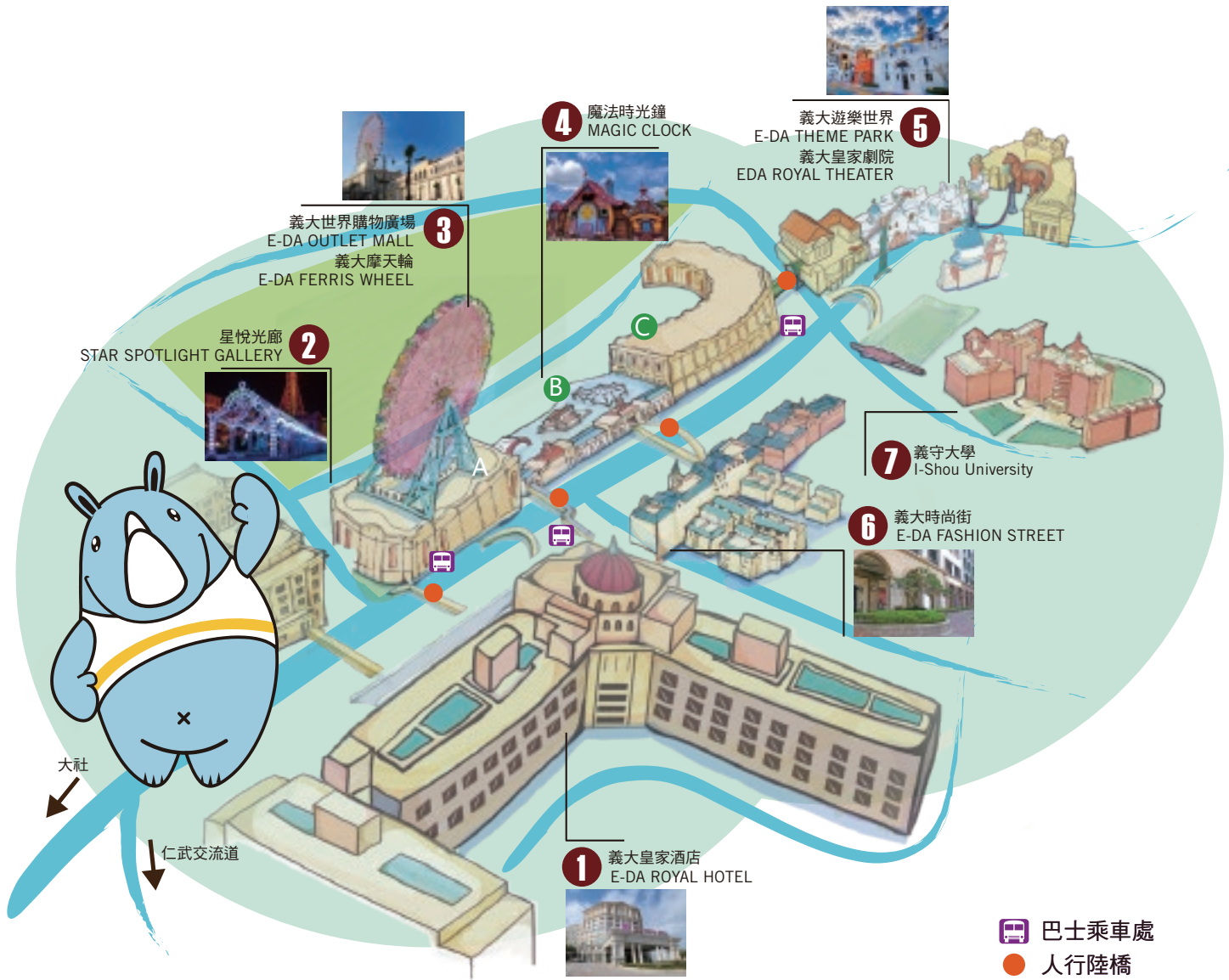
總經理





義大皇家酒店

E-DA ROYAL HOTEL

# 義大世界導覽



 巴士乘車處  
 人行陸橋

 義大世界園區接駁車  
 E-DA World Free Shuttle Bus

服務時間：

平日 8:30 ~ 22:00

平日 8:30 ~ 22:30

班距：平日 30分鐘、假日 15分鐘

步行至義大遊樂世界所需時間  
 15分鐘 (參考值)

# LB樓層導覽



## 美食餐廳

星亞自助餐  
皇樓中餐廳  
義大利餐廳  
烘焙坊  
柳町日本料理  
星亞酒吧 (1樓)

(各餐廳詳細資訊，請參考「餐廳指引」)

## 休閒中心

戶外戲水區  
水世界  
健身房  
三溫暖  
兒童遊戲室  
綜合遊戲場  
模擬高爾夫球室

(各設施詳細資訊，請洽大廳櫃檯或休閒中心 分機11950)

# 宴會廳樓層指南

8F	義大國際宴會廳 空中花園 (僅限特殊活動期間開放)
7F	會議廳 義大交誼廳 · 大學廳 · 論語廳 · 孟子廳 · 中庸廳
6F	會議廳 義大演講廳 · 禮廳 · 樂廳 · 御廳 · 茗廳 · 貴賓廳
3F	宴會廳 牡丹廳 · 茉莉廳 · 百合廳 · 玫瑰廳 · 蘭廳 · 櫻廳 · 水仙廳
2F	皇家宴會廳
1F	皇家花園廣場 · 星亞酒吧
LB	櫃檯 · 餐廳 · 服務中心 · 休閒中心 商店街 · E-Spa · 美髮沙龍
B2F	停車場

# 客房設施及服務資訊

## 空調設備

每一個房間均配有空調系統，您可自行設定室內溫度。如需任何協助，請撥客房電話按 "0" 聯絡客服中心。

## 機場與高鐵車站

飯店距離高雄小港國際機場約40分鐘車程。  
至左營高鐵站約20分鐘車程。

## 機場與高鐵站接送服務

飯店備有豪華轎車、旅館巴士、或計程車至機場之接送服務，請撥客房電話按 "0" 聯絡服務中心人員，為您預先安排。(費用另計)

## 大廳值班經理

值班經理24小時為您服務，請洽櫃檯或聯絡客服中心。

## 嬰兒床與用品

如果您有任何嬰兒床與用品相關需求，請撥客房電話按 "0" 聯絡客服中心。

## 行李搬運服務

如需提取或運送行李物品，請撥客房電話按 "0" 聯絡服務中心為您服務。

## 客房迷你吧

行政樓層及套房客房內備有迷你吧，每日由輪值的服務人員清點並予以補給。

### 餐飲諮詢及訂位

服務人員可協助您餐飲諮詢訂位或確認。

您亦可於營業時間內聯絡各餐廳：

電話：(07)656-8166

星亞自助餐（分機21205）· 皇樓中餐廳（分機21402）

義大利餐廳（分機21701）· 柳町日本料理（分機21601）

烘焙坊（分機21900）

### 入住與退房

每日辦理入住的時間為下午3:00後，退房時間為中午11:00前，如須延遲退房（費用另計），請撥客房電話按 "0" 聯絡客服中心。

### 自動提款機

飯店大廳設有自動提款機。

### 信用卡

飯店接受信用卡消費，例如：JCB卡、美國運通卡、威士卡、萬事達卡及銀聯卡。您亦可使用電子支付，詳情請洽服務人員。

### 房卡

房間鑰匙為感應式，開門進入後請將卡片插入牆上省電插卡槽以啟動電源。

### 電源供應

客房提供110V之電源，如需變壓器請撥客房電話按 "0" 與客服中心連絡。（吹風機請使用浴室內專用插座）

### 飲用水

建議不要直接飲用水龍頭生水，飯店提供免費瓶裝水供您飲用。

### 宴會廳會議室租借

如有宴會或會議需求，請撥客房電話按 "0" 由客服中心轉洽宴會業務部。

### 語音留言服務

如房內電話上的留言信號燈亮起，請按留言信箱按鈕並依程序聽取留言。

### 乾洗/洗衣服務

客房衣櫥內備有洗衣單及洗衣袋，請填妥洗衣單並註明房號及簽名，連同欲送洗衣物一同放進洗衣袋中。於中午12點前送洗的衣物，可於當日下午5點前送回客房；中午12點後送洗的衣物，將於隔日中午12點前送回。另有快速送洗服務，如有需要，請註明，可在4小時內取回衣物，並加收50%的快洗服務費。

### 個人隱私

當住客不願被打擾時，請按下房門側的「請勿打擾」按鍵。我們尊重您的隱私，但為了來客的安適，在部分情況下，飯店仍可能以電話與您聯繫，並保留每24小時進入房間一次之權利。

### 保險箱

房間衣櫥內設有私人保險箱。然本飯店對於留在客房內的貴重物品不負任何責任，敬請理解。大廳櫃檯亦提供免費保險箱服務。

### 無障礙設備

館內備有身心障礙人士專用輪椅，若需服務，請撥客房電話按 "0" 聯絡服務中心。

### 寵物

請勿帶動物或寵物進入飯店範圍(導盲犬除外)。

### 皇家酒店行政樓層

皇家酒店行政樓層為專屬樓層，住宿此樓層，除可享受更加舒適的設備及多項專屬禮遇服務外，另有專業服務人員協助您安排工作及其他行程服務。



### 皇家行政酒廊

位於飯店大廳樓層

皇家酒店行政樓層住客可免費享用飲料(含酒精飲品)及點心服務。

午茶時段：14:30-18:00

套房、行政樓層貴賓、以及含相關禮遇之貴賓可免費享用。

如非前述資格，收費標準如下：

\$450+10% / 成人

\$190+10% / 3-12歲兒童

未滿 18 歲 · 禁止飲酒

### 商務中心

位於飯店大廳樓層

提供商務設備，包括傳真、網路連線、電腦等，中心內的服務人員隨時提供商務需求相關服務。

### 寬頻上網

飯店提供免費無線上網服務。在您客房的書桌旁亦安裝高速網路接口，如需電腦方面的協助，請撥客房電話按 "0" 聯絡客服中心。

### 快遞及郵件服務

相關需求請撥客房電話按 "0" 聯絡服務中心。

### 禮車服務

如需預訂禮車接送，請撥客房電話按 "0" 聯絡服務中心。

### 停車

房客可免費使用飯店停車場。

### 訪客須知

為維護飯店及房客安全，所有訪客皆須在櫃檯登記資料；訪客停留時間以午夜前為限（如有過夜需求，本飯店將加收額外費用）。

### 觀光旅遊

大廳有旅遊資訊可供索閱，櫃台亦協助安排國內旅遊行程（付費項目）。

### 緊急情況

發生緊急情況時，飯店會以多種語言廣播通知。房門背後皆有緊急逃生疏散圖，您可預先參閱並熟悉逃生路線。

# 電話指南

## 撥話操作說明

市內電話            撥9 + 電話號碼

國內長途電話        撥9 + 區域碼 + 電話號碼

國際長途電話        撥9 + 002 + 國碼 + 區域碼 + 電話號碼

## 國際電話

國際直撥電話 (IDD)

房內電話具有IDD國際直撥功能，不需透過總機即可直撥國際長途電話。

## 電話收費標準

IDD電話：詳情請撥客房電話按 "0" 洽詢客服中心。

預付卡通話：凡使用預付卡通話，需加收服務費。

所有需求請撥客房電話按 "0" 洽詢客服中心

## 台灣電話區域碼

## 國際電話碼

台灣	區碼	國家	國碼
台北	02	俄羅斯	7
新北	02	馬來西亞	60
基隆	02	印尼	62
桃園	03	菲律賓	63
新竹	03	新加坡	65
苗栗	037	泰國	66
宜蘭	03	日本	81
花蓮	03	南韓	82
台東	089	香港	852
台中	04	澳門	853
彰化	04	中國	86
南投	049	加拿大	1
雲林	05	美國	1
嘉義	05	荷蘭	31
台南	06	比利時	32
高雄	07	法國	33
屏東	08	西班牙	34
澎湖	06	葡萄牙	351
金門	082	愛爾蘭	353
馬祖	0836	義大利	39
		瑞士	41
		英國	44
		丹麥	45
		瑞典	46
		挪威	47
		德國	49
		澳洲	61
		紐西蘭	64

義大皇家酒店電話收費表

電話類別		客房電話收費價格	
市內	市話	2.2/1min(分鐘)	
	查號台(104、105及106)	3/3 min(分鐘)	
	1288您的幫手	前三分鐘10元 之後每三分鐘3~5元	
國內長途	長途市話	2.2/1min(分鐘)	
	070網路電話	\$3/1min(分鐘)	
行動電話		15/1min(分鐘)	
002/009國際			
亞洲	香港	15/1min(分鐘)	
	大陸	北京、上海、廣東	20/1min(分鐘)
		其他	20/1min(分鐘)
	新加坡	20/1min(分鐘)	
	日本、南韓	20/1min(分鐘)	
	菲、馬、泰、印、澳門	27/1min(分鐘)	
	越南	53/1min(分鐘)	
	土耳其、其他(關島...)	45/1min(分鐘)	
019國際			
亞洲	香港	15/1min(分鐘)	
	大陸	北京、上海、廣東	18/1min(分鐘)
		其他	20/1min(分鐘)
	新加坡	20/1min(分鐘)	
	日本、南韓	20/1min(分鐘)	
	菲、馬、泰、印、澳門	27/1min(分鐘)	
	越南	53/1min(分鐘)	
	土耳其、其他(關島...)	45/1min(分鐘)	
國內免付費電話(080/081)		0	
國際免付費電話(0080)		50/call	

義大皇家酒店電話收費表

電話類別		客房電話收費價格
002/009國際		
大洋洲	澳洲、紐西蘭	20/1min(分鐘)
	其他	48/1min(分鐘)
歐洲	英	21/1min(分鐘)
	法、德	24/1min(分鐘)
	西、義、荷、比、盧、瑞士、瑞典、挪威、丹麥、愛爾蘭	30/1min(分鐘)
	俄羅斯、其他	47/1min(分鐘)
美洲	美國(含夏威夷、阿拉斯加)	9/1min(分鐘)
	加拿大	9/1min(分鐘)
	墨西哥	48/1min(分鐘)
	阿根廷、其他	59/1min(分鐘)
非洲	南非、其他	59/1min(分鐘)
中東		57/1min(分鐘)
衛星電話	海事衛星A	270/1min(分鐘)
	海事衛星B.M	210/1min(分鐘)
	海事衛星MiniM	180/1min(分鐘)
	Thuraya衛星電信	75/1min(分鐘)
	澳洲衛星電信	75/1min(分鐘)
	鈦衛星	113/1min(分鐘)
019國際		
大洋洲	澳洲、紐西蘭	20/1 min(分鐘)
	其他	48/1min(分鐘)
歐洲	英	21/1min(分鐘)
	法、德	24/1min(分鐘)
	西、義、荷、比、盧、瑞士、瑞典、挪威、丹麥、愛爾蘭	30/1min(分鐘)
	俄羅斯、其他	47/1min(分鐘)
美洲	美國(含夏威夷、阿拉斯加)	9/1min(分鐘)
	加拿大	9/1min(分鐘)
	墨西哥	48/1min(分鐘)
	阿根廷、其他	59/1min(分鐘)
非洲	南非、其他	59/1min(分鐘)
中東		57/1min(分鐘)

# 緊急安全資訊

請花數分鐘詳閱下列說明，以備不時之需。

每樓層均標示防火安全門所在位置，請特別注意房門背面緊急逃生圖，為預防房內有濃煙阻礙，一時無法辨識出口位置，請事先觀察下列幾項重點：

1. 請記住您所住宿的房間和其他緊急出口之間的房間數。
2. 在您所住宿的樓層走廊上，檢查滅火器或消防水管的所在位置。
3. 確切了解房內空調系統的開關位置。

## 一旦有火災發生

1. 觸動最近的警鈴。
2. 打電話給客服中心告知火警位置。
3. 利用安全門樓梯離開本大樓，千萬不可搭乘電梯。
4. 如果無法離開房間，請將門窗關閉，以免火勢迅速蔓延。
5. 若火勢較小，請儘速撲滅，並請通報客服中心。

## 聽到火警警報時的撤離方式

1. 拿著房間鑰匙及濕毛巾，小心離開房間。
2. 用手輕觸門及門把，如感覺燙熱時，請勿隨意把門打開，反之則小心地打開，但隨時準備在必要時立即關上。
3. 走廊上如有濃煙，儘可能匍匐，必要時可採爬行前進方式。
4. 向距離最近的緊急出口前進。
5. 千萬不可搭乘電梯。
6. 如出口已遭堵塞，請退回房內或向頂樓移動，千萬保持冷靜。

## 如需特別協助

請預先在住房登記時告知飯店訂房人員，或在事件發生時，儘快通知，以尋求有關方面之協助。

### 如需留在房內

1. 千萬不可驚慌，即使留在屋內仍可能逃過一劫。
2. 關掉空調。
3. 將浴缸裝滿水（蓄水以備用）。
4. 打電話通知客服中心您所在的位置，請求救援。
5. 在門縫及通風口用濕毛巾堵住。
6. 卸下窗簾，以防助長火勢之燃燒。
7. 如果濃煙進入房間，請用濕毛毯包住頭。
8. 如果房內充滿著太多濃煙，可將窗戶打開，或用椅子等重物將之敲破。
9. 如果濃煙或火勢是由低樓層往上蔓延，請千萬不要打開窗戶。

### 如果火勢起自房內

1. 立刻離開房間，隨身攜帶鑰匙。
2. 出門後立刻緊閉房門。
3. 開啟警鈴，通知就近鄰房。
4. 利用最近的電話打電話給客服中心，使用安全門離開。
5. 千萬不可搭乘電梯。

### 住客安全

飯店有保安人員巡邏，為確保您的安全，我們建議您：

1. 在開門前請先利用門上的窺孔察望來訪對象。
2. 如發現任何可疑份子，請立刻通知客服中心。

### 旅客財產

本飯店概不負房內有價財產保管之責；在櫃檯及房內均備有免費保險箱可供使用。

### 請注意：

本章內所有資料及建議事項均依最新安全訊息整合而成，但不負任何絕對正確之責任保證。同時上述所載明之安全防衛措施均非現存之唯一及所有防禦措施，也不適用於任何特殊狀況。

# 餐廳指引

## 星亞自助餐

位於大廳旁

電話：(07)656-8166 分機21204

世界美食百匯，從早餐、午餐到晚餐，盡享亞洲及西式特選菜色的自助餐廳。洋溢著休閒愉悅的氣息，無論是坐在室內或是戶外區域用餐區，皆可飽覽夢之湖美景。

營業時間 早餐：06:30 – 10:30

午餐：11:30 – 14:30

晚餐：17:30 – 21:30



## 義大利餐廳

位於大廳外側夢之湖旁

電話：(07)656-8166 分機21701

提供現代創意美味的義式料理，無論前菜、各式義大利麵、披薩...等，皆有新意。在享用美食的同時，可欣賞夢之湖和摩天輪美景。

營業時間 週二至週日：晚餐 17:30-21:30

週六至週日：午餐 11:30-14:30

(週一休館)

CASA FONTANA  
義大利餐廳



## 皇樓中餐廳

位於大廳樓層

電話：(07)656-8166 分機21402

正統廣東菜式，與精美港式點心，並有包廂空間，滿足私人宴會需求。高雅氣氛，精饌美食，贏得您的讚賞。

營業時間 午餐：11:30 – 14:30

晚餐：17:30 – 21:30



## 星亞酒吧

位於館內1F

電話：(07)656-8166 分機21250

放鬆愜意的角落，星亞酒吧供應茶飲、咖啡、果汁、調酒、輕食。俯瞰飯店大廳川流不息的光景，這裡提供悠閒的氛圍陪伴著您。

營業時間 週一至週日 14:30-22:30



未滿18歲 · 禁止飲酒



### 柳町日本料理

位於大廳樓層

電話：(07)656-8166 分機21601

在日式歌謠與友禪妝點的空間中，靜賞觀音山晚霞夜色，壽司、刺身、鍋物、及眾多佳餚，以精緻和風美食，讓視覺與味蕾皆盡愉悅。

營業時間 週三至週日：晚餐 17:30-21:30

週六至週日：午餐 11:30-14:30

(週一、週二休館)



### 烘焙坊

位於大廳

電話：(07)656-8166 分機21900

獨具特色的展示陳設，每日供應的新鮮麵包、巧緻甜點和手製巧克力，如珠寶般的呈現，滿足視覺與味覺的雙重享受，提供內用及外帶服務。

營業時間 10:30 - 21:00



# 會議及宴會廳介紹

飯店擁有20間多功能會議及宴會廳，皆配有完整的視聽設備，可因應不同需求而量身規劃活動場地。皇家酒店會務經理，專業貼心的服務，結合多元的周邊設備，締造賓主盡歡的會議及宴席。

相關需求，歡迎您聯絡宴會訂席：

電話 (07)6568166分機51201、51202

電子郵件 [cateringsales\\_group@edaroyal.com.tw](mailto:cateringsales_group@edaroyal.com.tw)



# 休閒設施

2000坪以上休閒設施，在輕鬆環境中享受健康歡樂，包括：健身房、三溫暖、水療設施、戶外親子戲水池、兒童池、及專為兒童規劃的兒童俱樂部等，飯店房客皆可使用。斥資上億打造的「夢之湖」，絢麗震撼的聲光水影，是戶外派對、流行時尚秀、及浪漫婚禮舉辦的絕佳場地。

## 健身房

提供跑步機、擴胸器、階梯機、啞鈴等多樣設備，讓您充分享受健康揮汗的快感。

年齡限制：須滿16歲。須穿著寬鬆運動服裝及運動鞋。

## 三溫暖

男女三溫暖內設有各式水療按摩池、蒸氣室、頂級檜木烤箱及視聽休息室。

## 兒童俱樂部

義大兒童俱樂部有兒童專屬遊樂設施、各式繪本與叢書，讓您與孩子共享歡樂時光。(須穿著襪子進入)

## 夢之湖

位於飯店大廳樓層之戶外。超大螢幕，大型水幕及杜比環繞音響，絢爛燈光與水舞影音交織，營造視覺與聽覺的震撼。

## 室內模擬高爾夫室

高科技室內高爾夫擊球，電腦3D虛擬實境，模擬各種揮桿地形，紅外線精確追蹤擊球，即時反饋詳細擊球資訊，全球五十座球場實景，可用於訓練、商務聯誼、及娛樂。

- 9歲以下禁止進入場地；10~15歲全程需家長陪同。
- 此設施為付費項目，請預約使用

### 戶外戲水區

是安全又快樂的戲水天堂。池畔的木製躺椅，閉目養神做個日光浴，更增添度假的好心情。

AQUA WORLD  
水世界

### 水療館

精心打造的水療設施，21種不同的噴頭，有沖擊泉、花灑雨淋區、水針灸、健胸泉等等，可以針對不同穴位作深層的按摩。

AQUA WORLD  
水世界

### 皇家E Spa

位於飯店大廳樓層

義大皇家酒店SPA品牌，全方位滿足每個人身、心、靈、養護，用最自在輕鬆的方式讓您盡情享受屬於自己的Spa之旅。

皇家E Spa  
ROYAL E-SPA

# 義大世界

台灣第一個綜合開發特區，結合義大皇家酒店、義大世界購物廣場、義大遊樂世界及義大天悅飯店的多機能渡假天堂。



## 義大世界購物廣場

義大世界購物廣場是一個複合式的娛樂購物中心，提供購物、休閒、遊樂、運動、電影院及美食多種活動。廣場內有媲美威尼斯賭場的高科技天幕廊道，多樣化的天際晨昏變化，為購物環境注入浪漫氣氛。還有多廳式電影院，將帶給您最震撼與動感的娛樂享受。購物商場640公尺長的拱廊設計，不僅僅滿足客人的需求，也提供特別的購物經驗。



## 義大遊樂世界

南台灣第一座以希臘神話及愛情海情境為主題的樂園，主要分為三大區域：大衛城、聖托里尼山城、特洛伊城堡室內主題館。



### 大衛城

以古希臘神廟為建築藍本，本區擁有全台最大的娛樂型劇院；希臘傳奇故事的環境，讓遊客置身園區有如親臨異國情境。

### 聖托里尼山城

本區林立各式希臘主題商品店與餐廳，全亞洲唯一U型雲霄飛車及各大型遊具，及火山噴發秀，提供您前所未有的全新感受。

### 特洛伊城堡

重現木馬屠城記歷史場景，並規劃全台唯一暗室騎乘雲霄飛車、飛越台灣體驗館等，提供大約30多種遊樂設施，為全台最大室內遊樂館。

## 義大天悅飯店

飯店內共規劃有358間各式客房，並設有充滿異國風味的義大百匯餐廳、天悅咖啡廳，適合團體、全家出遊的渡假休閒飯店。



# 房價表

房間類型	房間面積	定價
	坪 / 平方公尺	新台幣
豪華客房	12 / 40	12,000
山景客房	12 / 40	13,000
皇家客房	12 / 40	14,000
雅緻家庭房	11 / 36	13,000
豪華家庭房	12 / 40	15,000
花園家庭房	12 / 40	16,000
大義主題房	12 / 40	18,000
四季客房	24 / 80	20,000

## 皇家酒店行政樓層

行政客房	12 / 40	15,000
皇家行政客房	12 / 40	18,000
親子主題套房	18 / 60	25,000
景緻和洋套房	18 / 60	30,000
總裁套房	24 / 80	50,000
奧林匹亞套房	45 / 150	60,000
總統套房	100 / 321	220,000

## 住宿皇家酒店行政樓層，可享有多項專屬禮遇：

享用行政酒廊午茶時光

免費享用房內Mini Bar飲料(不含烈酒)及迎賓點心禮遇

免費享用行政酒廊酒精飲品

免費使用皇家行政酒廊會議室2小時，採預約制

以上價格需再另加一成服務費

# HOTEL DIRECTORY



# WELCOME TO E-DA ROYAL HOTEL

E-DA ROYAL HOTEL is situated at the heart of E-Da World, integrated with E-Da Outlet Mall and E-Da Theme Park, providing a variety of entertainment to enhance your holiday. The diverse and extensive facilities and our attentive, professional service team will meet all your expectations for a memorable stay.

Kaohsiung City is well known as the“Ocean City,”you can always enjoy the sunshine and sea breeze in southern Taiwan. Residents here are well-known for their warmth and friendliness, making you feel welcome and “at home.” Historically, Kaohsiung residents are composed of five tribes: Hakka, Fujian, Aboriginal, Han and the original mainland Chinese. There are many places to visit in the Kaohsiung region where you can experience fascinating cultures.

Thank you for choosing to stay at E-DA ROYAL HOTEL . Our team will be happy to tend to all your needs and we wish you a wonderful stay with us.

Best Regards

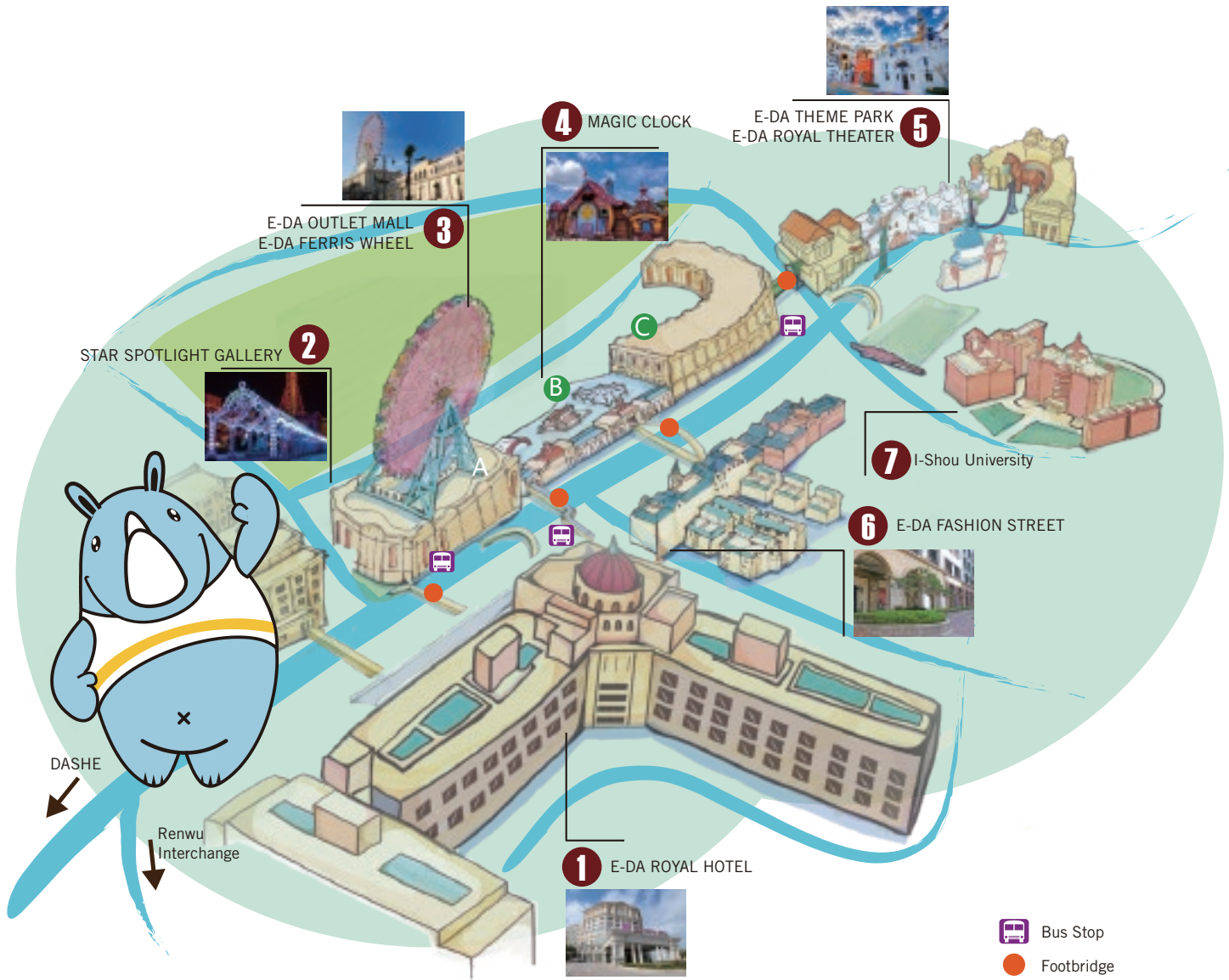
General Manager



義大皇家酒店  
E-DA ROYAL HOTEL



# MAP OF E-DA WORLD



E-DA World Free Shuttle Bus

Service Hours :

Weekdays **8:30 ~ 22:00**

Weekends **8:30 ~ 22:30**

Bus Interval : Weekdays **30** minutes  
Weekends **15** minutes

15 mins  
approximate time it may take  
if walk to E-Da World

# HOTEL FACILITIES GUIDIE



## Restaurants:

Heat'N Chill, Buffet Restaurant  
 Royal Palace, Chinese Restaurant  
 Casa Fontana, Italian Restaurant  
 Deli 2 Go  
 Yanagi, Japanese Restaurant  
 Heat'N Chill, Bar  
 (For more information, please refer to the page of Restaurant Guide)

## Recreation Center:

Outdoor Swimming Pool  
 Aqua World  
 Gym  
 Sauna  
 Kids Club  
 Game Room  
 Golf Simulator  
 (For more information, please contact Front Desk or Recreation Center at ext.11950)

# FLOOR GUIDE OF BANQUET HALL

8F	E-Da Ballroom Roof Top Garden (for private function only)
7F	Meeting Rooms Great Learning Analects of Confucius Mencius / Doctrine of the Mean
6F	Edatorium Li / Yue / Yu / Ming The Boardroom
3F	Multi-function Rooms Peony / Jasmine / Lily Rose / Orchid Cherry Blossoms / Narcissus
2F	Royal Ballroom
1F	Central Garden / Chill Lounge
LB	<b>Hotel Lobby</b> Front Desk / Restaurants / Concierge Recreation Center / E-Spa / Hair Salon
B2F	Parking Lot

# DIRECTORY

## Air Conditioning

Every guest room is equipped with an air conditioning control that enables the guest to regulate the room temperature (without heating). If assistance is required, please press “Guest Service Center” or dial “0” on the room telephone to contact the Guest Service Center.

## Airlines / HSR Station

Kaohsiung International Airport (KHH) is 40 minutes away by car and the High Speed Rail station 20 minutes away.

## Airport / HSR Station Transfer

Arrangements may be made for transfers by our chauffeur-driven limousine, shuttle bus or taxi. For information and reservations, please approach the Concierge in the Lobby or call the Guest Service Center. (Additional charges may apply for the transfer service)

## Manager on Duty

The Manager on Duty is available 24 hours a day. Please contact Guest Service Center or Front Desk.

## Baby Cot and Supplies

Baby-cot and supplies are available upon request through the Guest Service Center.

## Baggage

If you have any baggage handling inquiries. Please contact the Guest Service Center.

### Mini Bar Service

Club Rooms, Theme Rooms, and Suites include a refrigerator stocked with drinks. Your room attendant will check consumption and replenish it on a daily basis. (Additional charges may apply) To order refreshments, please press “Guest Service Center” or dial “0” on the room telephone to contact the Guest Service Center.

### Dining Information and Reservation

Our staff would be glad to assist you with reservation. Please dial “0” to contact Guest Service Center, or contact restaurant directly.

TEL.+886-7-6568166

- Heat’N Chill Buffet Restaurant (ext.21205)
- Royal Palace Chinese Restaurant (ext. 21402)
- Casa Fontana Italian Restaurant (ext.21701)
- YANAGI Japanese Restaurant (ext.21601)
- Chill Lounge (ext.21250)
- Deli2go, Bakery and Pastry (ext.21900)

### Check in / Check out

Check in time is 15:00, check out time is 11:00. For late departure, please dial “0” to contact Guest Service Centre.

### ATM

There is an ATM available on Lobby Floor.

### Cashless Payments

Hotel accepts major credit cards: VISA, Master, JCB, American Express and Union Pay. Digital payments are also available. Please contact our cashier staff for details.

### Room Key Card

Please tap your room key card to the sensor pad on the door to access your room. After entering, please insert your key card into the card slot next to the door to activate the power supply.

### Power Supply

The local electrical current is 110 volts. Electrical adaptors or converters are available upon request at Concierge or through Guest Service Center.

### Water

Tap water is not recommended for drinking. The hotel provides complimentary drinking water.

### Banquet and Meeting Requests

For functions of any type or special catering requirements, please contact our catering service team.

### Message

If the message light on your room telephone is activated, please push "Message" button and follow instructions for retrieval.

### Dry Cleaning / Laundry

Please complete the laundry form with your room number and signature and place garments into the laundry bag. Garments received by 12pm noon will be returned the same day before 5pm. Garments received after 12pm will be returned the next day before 12pm noon. An Express Service is available on request to have your garments returned within 4 hours (50% surcharge applies to this service). Laundry items can be found in the wardrobe.

### Your Privacy

Should you wish for privacy, please press the "Do Not Disturb" button next to your door. We respect your privacy; nevertheless, the hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of guests and confirm the condition of the room.

### Safe Deposit Box

All guest rooms are furnished with a private safe deposit box. The hotel does not take responsibility for any items placed in the safe deposit box. These are left at the guest's discretion. Additional safe deposit boxes are also available at Front Desk.

### Wheelchair

Wheelchairs are available upon request. Please contact our Concierge.

### Pets

No animals or pets are allowed in the hotel except for guide dogs.

### Royal Club Floor

This private floor offers a wide range of personalized services for extra comfort with additional amenities. Our staff will assist you with business arrangements and other services.

### Royal Club Lounge

Located on Lobby Floor

Exclusive Royal Club Lounge offers snack foods, soft drinks and alcoholic beverages for Club Floor and Suite Room Guests.

Afternoon Tea & Happy Hour from 14:30 to 18:00

Privilege for Executive Club Floor, Suite Room Guests

For other guest, charges as below:

\$450+10% / Adult

\$190+10% / Child (3-12 Years Old)

No alcohol will be served to patrons under the age of 18

### Business Centre

Located on Lobby Floor

The Business Centre is furnished with office equipment. Meeting room and private office are available for rental.

### Internet Access

WiFi access is available in the hotel. Wired internet socket is located on the desk in your room. If experiencing difficulty while connecting, please connect Guest Service Centre for assistance.

### Parcel & Packing Service

Please dial "0" to contact Guest Service Centre for packing, mailing and shipping of goods.

### Limousine Service

Please dial "0" to contact Guest Service Centre for assistance.

### Parking

Hotel parking spaces are available for hotel guests.



### Visitor

To ensure the safety and guests' privacy, all visitors are required to register at Front Desk before proceeding to a guest room. Visitors are required to leave before midnight. Extra fee could be charged to the room if the visitor stayed overnight.

### Sightseeing

Tour Information and travel brochures are available at the Concierge.

### Emergency

In case of emergency, announcements will be made in several languages. A detailed evacuation plan is displayed on the back of every guest room door.

# DIALING GUIDE

## Dialing Instruction

Local Calls	Dial 9 + telephone number
Long Distance	Dial 9 + area code + telephone number
International Calls	Dial 9 + 002 + country code + area code + telephone number

## International Direct Dialing (IDD)

The telephone in your room is connected with IDD, which allows you to make overseas telephone calls directly from your room.

## Telephone Call Charge

1. IDD calls: For details, please dial "0" to contact Guest Service Center.
2. Pre-paid Telephone Card: a surcharge will be incurred.

For any other inquiries, please dial "0" to contact the Guest Service Center.

## Local Main District Number

## International Dialing

<u>Taiwan</u>	<u>Area Code</u>	<u>Country</u>	<u>Code</u>
Taipei	02	Russia	7
New Taipei	02	Malaysia	60
Keelung	02	Indonesia	62
Taoyuan	03	Philippines	63
Hsinchu	03	Singapore	65
Miaoli	037	Thailand	66
Yilan	03	Japan	81
Hualien	03	South Korea	82
Taitung	089	Hong Kong	852
Taichung	04	Macau	853
Changhua	04	China	86
Nantou	049	Canada	1
Yunlin	05	United States	1
Chiayi	05	Netherlands	31
Tainan	06	Belgium	32
Kaohsiung	07	France	33
Pingtung	08	Spain	34
Penghu	06	Portugal	351
Kinmen	082	Ireland	353
Matsu	0836	Italy	39
		Switzerland	41
		United Kingdom	44
		Denmark	45
		Sweden	46
		Norway	47
		Germany	49
		Australia	61
		New Zealand	64

# SAFETY

E-DA ROYAL HOTEL has been constructed with strict accordance in statutory regulations and is equipped with the most advanced emergency fire detection system. Please refer to the clearly-marked fire exits on your floor. Please also pay attention to the exit plan located on the rear of your guest room door. Should there be heavy smoke, you may have difficulty locating these exits, so please take the time to observe the following points:

1. Count the number of doorways between your door and emergency exits.
2. Check the location of fire extinguishers, hoses and alarms in the corridor of your floor.
3. Note the air-conditioning "On" and "Off" controls in your room.

## In Case of Fire

1. Activate the nearest fire alarm.
2. Call the Guest Service Center and report the location of the fire.
3. Leave the building if possible using the exit staircase. **DO NOT USE THE ELEVATORS!** If possible, please take your room key with you.
4. If unable to leave your room please close all doors and windows.
5. If the fire is small, extinguish it and report your action to the Guest Service Centre.

## Evacuation Procedures in Case of Fire

1. Take your room key, a moist hand towel, and move cautiously.
2. Feel the door or handle with the palm of your hand. If the door or handle is hot or abnormally warm, do not open it. If the door is not hot, open it carefully and be alert to the possibility of nearby fires and smoke.

3. If there is smoke in the corridor, stay as low as possible. Crawl on hands and knees if necessary.
4. Proceed to the nearest emergency exit.
5. DO NOT USE THE ELEVATOR.
6. If your exit is blocked, go back to your room or to the roof and stay calm.

### If You Require Special Assistance

Advise the hotel reception personnel upon check-in as soon as possible. Most fatalities occur from smoke inhalation, not from fire. Always stay low to the ground if there is any smoke present.

### If You Must Remain in Your Room

1. Turn off the air-conditioning.
2. Fill the bathtub with water (as a water reserve only).
3. Phone your location to the Guest Service Centre.
4. Stuff wet towels and sheets around door seals and air vents. Use the waste basket to bail water from the bath-tub if smoke seeps in.
5. Remove drapes from the window.
6. If smoke enters your room, make a tent over your head with a wet blanket.
7. As a last resort, if the air becomes too heavy with smoke, it may be necessary to open your window slightly. If the windows do not open, break one with a chair or drawer.
8. Do not open or break a window if smoke or flames are rising outside from a lower floor.

### If a Fire Starts in Your Room

1. Evacuate your room immediately. If possible, please take your room key with you.
2. Close the door securely behind you.
3. Activate a fire alarm and notify your immediate neighbors.

4. Call the Guest Service Centre with the nearest telephone and walk to safety via the emergency exit.
5. DO NOT USE THE ELEVATOR.

### Security

The hotel is constantly patrolled by our security personnel. However, for your added security we recommend the following security measures:

1. Always use the spyhole on your guest room door before opening to anyone.
2. If you should notice any persons acting suspiciously in the corridor on your floor, please report to the Guest Service Centre.

### Your Valuables

We regret that the hotel cannot be responsible for valuables left in your room. Please either use the safe deposit box in your room or request a hotel safe deposit box, which are provided free of charge at reception.

### Please Note :

The information and recommendations contained in this compendium have been compiled from sources believed to be reliable and to present the best current opinion on the subject. There is no warranty, guarantee or representation as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this publication, or that other additional measures may not be required under particular or exceptional conditions or circumstances.

# RESTAURANT DIRECTORY

## Heat'N Chill

Adjacent to the Lobby

TEL: (07)656-8166 ext.21204

Our buffet restaurant features an extensive selection of the world's best flavors. Live cooking stations are set amid the restaurant, featuring Pan-Asian and Western specialties to appeal to all palates. The ambience is casual and elegant with large windows designed for a beautiful view of the Dream Lake. A private dining room is available as well as an outdoor patio to accommodate your special requests.

Opening hours    Breakfast    06:30 – 10:30  
                                Lunch        11:30 – 14:30  
                                Dinner     17:30 – 21:30



## Casa Fontana Italian Restaurant

Located outside the Lobby near the Dream Lake

TEL: (07)656-8166 ext.21701

With stunning views overlooking E-Da World and the Dream Lake. The menu features a wide variety of pasta, antipasto and many other Italian classics – always fresh and tasty.

Opening hours        Lunch    11:30 – 14:30  
                                (On Saturday, Sunday)  
                                Dinner 17:30 – 21:30  
                                (On Tuesday to Sunday)  
                                (Close Every Monday)

CASA FONTANA  
義大利餐廳



## Royal Palace Chinese Restaurant

Located on the Lobby Floor

TEL: (07)656-8166 ext.21402

Feast like an emperor on authentic Cantonese cuisine at the Royal Palace. The restaurant's elegant ambience invites you to taste the sumptuous dishes that will surely win your heart and stomach over in seconds! Private rooms allow our guests to enjoy an intimate, luxurious setting for private gatherings.

Opening hours        Lunch 11:30 – 14:30  
                                Dinner 17:30 – 21:30



### Chill Lounge

Located on the 1st Floor

TEL: (07)656-8166 ext.21250

Relax on the sidelines, watch over the restless lobby below.

Surround yourself with the cozy aroma of coffee and wine.

Rejuvenate and let your worries float away.

Opening hours 14:30 - 22:30



**No Alcohol Will Be Served To Patrons Under the Age of 18.**

### Yanagi Japanese Restaurant

Located on the Lobby Floor

TEL: (07)656-8166 ext.21601

Indulge yourself with the finest Japanese food creations while enjoying breathtaking views of Guan Yin Mountain.

Yanagi offers a wide variety of sushi, sashimi and a la carte options.

Opening hours Lunch 11:30 – 14:30

(On Saturday, Sunday)

Dinner 17:30 – 21:30

(On Wednesday to Sunday)

(Close Every Monday, Tuesday)



### Deli2go, Bakery and Pastry

Located on the Lobby Floor

TEL: (07)656-8166 ext.21900

Our Deli2go is located at the prime spot of the hotel – the lobby, showcasing a display of our handcrafted cakes, pastries and chocolates like gems at a jewelry shop.

Opening hours 10:30 – 21:00





# MEETING AND BANQUET

E-DA ROYAL HOTEL has 20 multi-functional conference / banquet rooms, which are equipped with complete audio-visual equipment and can be tailored to the needs of any meeting or function requirements.

## Meeting/Banquet Service

TEL: (07)656-8166 ext. 51201/51202

E-mail: [cateringsales\\_group@edaroyal.com.tw](mailto:cateringsales_group@edaroyal.com.tw)



# HOTEL FACILITIES

E-DA ROYAL HOTEL provides extensive, well equipped recreational facilities for our in-house guests. Our Recreation Centre offers indoor and outdoor pools, a water playground, tennis courts, kid's club, aerobics room and other services which bring health and joy during your stay.

## Gym

The gym "Get in Shape" is equipped with state of the art equipment making it the best place to work out. Age limits:Age 16 above.

## Aerobics Room

Our Aerobic Room is situated next to the Gym, providing comfortable ambience and state-of-the-art audio-visual system. With wooden floors and floor to ceiling mirrors, it is ideal for aerobic classes, yoga and cardio-vascular workouts. Please contact our staff for any equipment inquiry; sportswear and sports shoes are strictly enforced.

## Sauna

The Sauna offers both dry and steam rooms. In addition, there are three plunge pools to provide an extensive experience.

## Kid's Club

Our E-Da Kids Club offers you and your family a chance to make the most of your stay with us. We offer a range of activities and games which are guaranteed to keep your children entertained for hours! Supervised arts & crafts and indoor games are organised every day in the Club.

## Dream Lake

The Dream Lake, located outside of Heat'N Chill on the Lobby floor, is a prestigious entertainment facility combining multi-functional features such as laser shows, water jets, 7 water screens with back drop projections and a Dolby surround sound system. It is the ideal venue for weddings, company parties and fashion shows.

## Indoor Golf

New facility – 3D golf court simulation to enjoy the swinging at all 50 famous golf courts. Swing strong and feel the real-time feedback. Recommended for all occasion with lots of fun.

Open for age 9 years old and above. Parental Guidance is required for attendants age 10-15 years old. Reservation and pay for the game in advance.

### Outdoor Swimming Pool

Here is a safe place to play with water and enjoy sunshine. Lying down on the wood chair nearby outdoor swimming pool and to have sun bath where you seem to be in the heaven.

**AQUA** WORLD  
水世界

### Kurhaus

Kurhaus has 21 different water spa treatments, the most extensive in any hotel in Taiwan. These different treatments help you stimulate your body, relax and also have fun.

**AQUA** WORLD  
水世界

### ROYAL E Spa

Situated on the Lobby floor, ROYAL E Spa offers a wide selection of treatments rejuvenating the body, mind and soul. ROYAL E Spa is a serene sanctuary featuring luxurious treatment room where you can pamper yourself and ease the tension of the day.

皇家**E** Spa  
ROYAL E-SPA

# E-DA WORLD

E-Da World, Taiwan's first comprehensive development zone, integrated with E-DA Royal Hotel, E-Da Outlet Mall, E-Da Theme Park and Skylark Hotel offers the ultimate leisure destination.



## E-Da Outlet Mall

E-Da Outlet Mall is a shopping mall which combines shopping, leisure, entertainment, sports, cinema and delicious food experiences. The European inspired design theme combines modern-classical architecture with Taiwan's first Sky Dome. The shopping mall provides a romantic atmosphere as famous the Macau Casino "The Venetian".

In addition, there are state-of-the-art cinemas equipped with the latest facilities that will give our customers quality multimedia entertainment. The 640 metres long arcade-style shopping mall does not merely meet all consumer needs, but also provides magical shopping experiences.



## E-Da Theme Park

The first Aegean theme park in southern Taiwan. The design of the theme park is based on ancient Greek mythology and the image of Santorini Island. With three major themes inspired by The Acropolis, an Aegean Sea village, and a Trojan castle are the setting for indoor activities.



### The Acropolis

It's themed on the ancient Greek temple, comprising of a multi-functional cinema, and various kinds of stores inside, where visitors can imagine they are in Greece.

### Aegean Village

The Aegean Village features Santorini style buildings housing various kinds of gift shops, restaurants and features the only U shaped rollercoaster in Asia. In addition, there are many exciting rides and a realistic replica volcano, which will definitely provide a wonderful and unique experience.

### Trojan Castle

The Trojan Castle recreates the famous Trojan Horse and castle, with 30 facilities, including the first indoor rollercoaster ride in Taiwan.

### E-Da Skylark Hotel

E-Da Skylark Hotel houses 358 well-appointed rooms. Facilities include an international buffet restaurant, a coffee shop, garden restaurant and 2 private function rooms.



# TARIFF

Room Type	Room Size	Price
	Ping / M	NTD
Deluxe Room	12 / 40	12,000
Mountain View Room	12 / 40	13,000
Royal Room	12 / 40	14,000
Superior Family Room	11 / 36	13,000
Deluxe Family Room	12 / 40	15,000
Garden Family Room	12 / 40	16,000
Da-E Theme Room	12 / 40	18,000
Grand Room	24 / 80	20,000
<b>Royal Club Floor</b>		
Club Room	12 / 40	15,000
Royal Club Room	12 / 40	18,000
Theme Room	18 / 60	25,000
Scenic Fusion Suite	18 / 60	30,000
Chairman Suite	24 / 80	50,000
Olympia Suite	45 / 150	60,000
Presidential Suite	100 / 321	220,000

## Royal Club Floor includes the following benefits

Daily Afternoon Tea from 14:30 to 18:00

In Room Mini Bar (excluding spirits alcohol) and Welcome snacks

Complimentary evening cocktail

Complimentary use of Business Center meeting room for 2 hours per day, advanced reservation required.

All prices are subject to 10% service charge.